## 2530 Crawford Ave. Suite 312 Evanston, IL 60201

847-372-1277 Identon847@gmail.com www.lynndentontherapy.com

### PRACTICE POLICY INFORMATION, PRIVACY POLICY AND INFORMED CONSENT

Welcome to my practice. My social work practice is for the purpose of providing therapy to children, adults and families. People seek therapy for many reasons, and I will do my best to help you explore the issues that brought you here today. However, there is no guarantee of particular results or outcomes.

Please take a few moments to review my practice policies. Please sign and return one copy to me, and keep the other copy for your records. If there is anything on this page that requires further clarification, feel free to ask.

#### APPOINTMENTS AND CANCELLATIONS

Appointments are 55 minutes in length unless other arrangements have been made. You may cancel an appointment with no charge by calling, texting or emailing 24 hours or more in advance of the scheduled appointment. Cancellations less than 24 hours in advance and no-shows will be charged \$100, with the exception of emergencies. This fee is not reimbursed by insurance companies. All effort should be made to reschedule a missed appointment within the same week to help maintain continuity of care.

#### **PAYMENT**

Payment is due at the time of service, either by cash, check or through Zelle. If you are submitting a claim to your insurance company, I will provide you with the necessary paperwork, however payment is still due to me at the appointment time. Your insurance company will reimburse you directly for any portion that is covered. If you are using insurance for which I am a provider, I will file the claim and bill you for any co-pay or deductible for which you are responsible. If there is a balance unpaid by insurance, either a co-pay, deductible or non-covered service, I will bill you for that amount. Every insurance carrier is different in their coverage, so I encourage you to contact your carrier to find out at what rate mental health visits are reimbursed.

If your case requires coordination of care with other agencies, physicians, therapists, treatment programs, schools or attorneys, I will bill you for the time I am required to work on your behalf. I will let you know in advance if these requests are being made of me, or if I find it necessary to contact another provider. I generally do not bill for brief consultations of 10 minutes or less. Otherwise, I bill at the rate of \$160 per hour. This would include any written documents that I need to provide and travel time if required. I will not talk with anyone outside of my practice without your written permission, through a Release of Information.

#### PRIVACY AND CONFIDENTIALITY

The information that you share in a counseling relationship is confidential and cannot be shared with others. That includes written information, my practice forms, verbal exchanges, emails and texts. If I need to speak with anyone about your care, I will ask you to sign a Release of Information form. I only bill to insurance if you have signed my form that allows me to release information to your insurance company. Your information is NEVER shared with third parties, partners or joint ventures. No mobile information will be shared with third parties/affiliates for marketing or promotional purposes. All other categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties. It is up to you if you wish to opt-in or opt-out of text messages. I use text messaging only to confirm appointments.

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#### (PRIVACY AND CONFIDENTIALITY, CONTINUED)

The following situations are exceptions: 1) You may authorize release of information in written form. 2) If you wish to use insurance benefits, I will provide the required information to your insurance company. 3) By law, I am a Mandated Reporter in the State of Illinois and required to report suspicion of child abuse or neglect to the Department of Children and Family Services, DCFS, as well as elder abuse under the Illinois Adult Protective Services Act. 4) Under FOID guidelines (Firearm Owners Identification), I have certain legal reporting obligations.

#### **CRITICAL CARE**

If you need immediate care and cannot reach me, please go to the nearest emergency room or call 911.

#### **SCHOOL STAFFINGS**

Often it is beneficial to have your child's private therapist at a school staffing to facilitate continuity of care between family, professionals and school. My billing rate is \$160 per hour, and I charge for travel if the school is more than 10 minutes away from my office.

I understand and agree to the above practice policies and information.				
Date	Client Signature (age 12 and over)	Client Printed Name		
 Date	Parent/Legal Guardian Signature	Parent/Legal Guardian Printed Name		

# Lynn S. Denton, LCSW 2530 Crawford Ave. Suite 312 Evanston, IL 60201

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## **CLIENT INTAKE INFORMATION**

Client Name				
Address				
City	State	Zip Code	Home Phone	
Cell Phone	Persona	al Email Address		
Birthdate	Age	Occupation or Year in School	ol	
<b>Guarantor</b> (Person re	esponsible for payr	ment, if different than client)		
Name				
Address				
Home Phone		Cell Phone	Birthdate	
Personal Email Address		0	Occupation	
Emergency Contact				
Name				
Phone Number		Relationship		
May a message be le	ft for this person?			
Additional Family Mo	embers/Significan	t Others		
Name	Birthdate	Relationship to Client	Occupation/Year in School	
2				
4.				
Client Signature (age	12 and older)		Date	
Parent/Guardian Sig			Date	

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# Notice of Privacy Practices Receipt and Acknowledgement of Notice

Client	Name:	
Date o	f Birth:	
of the that if contac The No	Notice of Privacy Practices under HIPF I have any questions regarding the No t Lynn S. Denton, LCSW at 2530 Crawf	nd been given an opportunity to read a copy PA for Lynn S. Denton, LCSW. I understand otice or my privacy rights under HIPPA, I can ford Ave, Suite 312, Evanston, IL 60201. change. You may ask me at any time for a or by phone.
 Date	Printed Name (for client 12 and older)	Signature
 Date	Parent/Guardian Printed Name	Parent/Guardian Signature
Patien	t/Client refuses to Acknowledge Recei	pt:
Staff's Printed Name		Signature

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Client Name	Date of Birth _	Gender: M/F
Billing Address		
Marital Status: S M W D Personal Ema		
OK to send correspondence?		
If minor (under age 18), name of legal guardia	nn	
Home Phone	OK to leave message?	
Cell Phone	_ Ok to leave message? _	
Employer Name		
	Primary Insurance	
Insurance Carrier		
Phone Number	Identification Number	·
Group Number		
Subscriber Name	ubscriber Name Subscriber Date of Birth	
Se	econdary Insurance	
Insurance Carrier		
Phone Number Ide		
Subscriber Name	Subscriber Dat	e of Birth
Please read the following: I give permission information to my insurance company or EAP understand that I will be responsible for any uservices. I understand that there may be a few appointment and that my insurance or EAP do	. I am aware that I am placi inpaid balance such as co-p e if I fail to give 24 hour not	ing my signature on file. I also ays, deductibles, and non-covered ice for cancellation of my
Signed	Date	

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## **Confidentiality with Regard to Email and Text Communications**

Email and text messaging are not secure forms of communication. Emails and texts can be intercepted by third parties. I understand that if I use email or text to communicate with Lynn Denton, LCSW to discuss anything more than a scheduling issue, that I am taking the risk that the email or text might not be secure and could be intercepted. Lynn Denton, LCSW, requests that clinical information be handled through phone communication.

If I use email or text to communicate with Lynn Denton, LCSW, I am accepting these risks.

Client Signature or Parent Signature

Date